

AZHAR SAEED ALVI

Senior Product Consultant | Integration Specialist | AI & Automation Builder

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PROFESSIONAL SUMMARY

Senior Product Consultant with 2+ years delivering enterprise SaaS integrations across 25+ accounts. Self-initiated AI agents and Chrome extensions that automate internal workflows. Skilled in REST APIs, third-party integrations, and translating client requirements into production configurations. Transitioning toward solutions engineering and product management.

PROFESSIONAL EXPERIENCE

Senior Product Consultant, Cvent

Feb 2026 – Present

Gurugram, India

- Own end-to-end delivery of iCapture and JiffleNow integrations across 25+ enterprise accounts from SMB to global enterprise.
- Configured 10+ real-time data sync workflows between Cvent and third-party CRM/marketing platforms.
- Primary escalation point for integration failures; identify root causes and partner with engineering within 1–3 day SLA.
- Independently designed and deployed two production AI agents on Glean for field selection guidance and email redrafting.
- Independently built two Chrome extensions integrating Salesforce, SharePoint, and Microsoft 365 for internal workflows.

Associate Product Consultant, Cvent

Aug 2024 – Jan 2026

Gurugram, India

- Onboarded 30+ enterprise clients across mid-market and global segments, translating complex workflows into platform configurations.
- Delivered 10+ end-to-end integrations between Cvent and third-party CRM/marketing platforms.
- Reduced average issue resolution cycles to 1–3 days through clear documentation and cross-team coordination. Promoted to full-time following internship.

Associate Product Consultant — Intern, Cvent

Feb 2024 – Jul 2024

Gurugram, India

- Supported onboarding for 5+ enterprise accounts during 6-month internship; translated client requirements into customised workflows.
- Investigated and escalated product issues in collaboration with internal teams; earned full-time offer at internship completion.

KEY PROJECTS

Field Selection AI Agent (Glean). AI agent guiding users through correct field selection in live workflows, reducing configuration errors for internal teams.

Email Redrafting AI Agent (Glean). AI agent that redrafts outbound emails based on urgency, importance, and client context.

Knowledge Request Manager (Chrome Extension). Auto-pulls Salesforce case numbers, captures article context, notifies stakeholders, and logs requests to SharePoint via Power Automate.

Website Time Tracker (Chrome Extension). Tracks user time on target websites, aggregates usage across all installed users, sends automated daily reports via Microsoft 365.

Queue Management System. Full-stack scheduling app built with Node.js, Express, PostgreSQL, and Docker.

TECHNICAL SKILLS

Programming Languages: JavaScript (ES6+), Python, SQL, HTML5, CSS3

Backend & APIs: Node.js, Express.js, REST API design, webhooks, event-driven architecture

Databases: PostgreSQL, MongoDB, MySQL

Enterprise SaaS & Integrations: Cvent, iCapture, JiffleNow, Salesforce, Postman

AI & Automation: Glean (AI agent builder), Microsoft Power Automate, SharePoint, Microsoft 365

DevOps & Cloud: Docker, Linux, Git, GitHub, AWS (learning), Kubernetes (learning)

EDUCATION

B.Tech, Chemical Engineering — Shiv Nadar University, India

Aug 2020 – May 2024

GPA: 7.68 / 10.0 | **Higher Secondary (ISC)** — La Martiniere College, India

2018 – 2019 (87.0%)

Languages: English (Professional), Hindi (Native)